

Packaging-Rework Case Study



Challenge

A regional boxed food importer had a shipment of 50,000 boxes of Macaroni & Cheese with an incorrect UPC code being rejected by a grocery chain. Facing the loss of a significant account and future revenue, the importer reached out in need of a qualified organization to re-package the contents with a short (ten day) turn-around time.

Solution

Peckham worked with the importer to source replacement boxes with a correct UPC label. Peckham stood up a dedicated production line to unpack the contents of the original packaging, then re-package the items into the new packaging. We were able to complete the entire shipment and pass inspection in the required time limit.

Results

By completing the entire rework project per the customer's requirements and passing the ensuing product inspection in the time period allowed, Peckham assisted the importer in preserving the customer account.

Peckham is ISO 9001:2015 Certified in all lines of business. We use Lean and Six Sigma practices to insure the highest quality products and services. We are a nonprofit business and human services organization that provides employment opportunities for those with disabilities and barriers to employment.